



The world's favourite lock since 1843

PLEASE  
AFFIX  
STAMP

### Yale Door and Window Solutions

School Street  
Willenhall  
West Midlands  
WV13 3PW

**ASSA ABLOY**

An ASSA ABLOY Group brand

**Yale Door and Window Solutions**, School Street, Willenhall, West Midlands WV13 3PW  
[www.yaledws.co.uk](http://www.yaledws.co.uk)



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**10 Year Security Guarantee**

An ASSA ABLOY Group brand

**ASSA ABLOY**



## Terms and conditions

The guarantee is only valid when the following details have been adhered to. This guarantee is not transferable.

- The registration guarantee form has been correctly completed in full and received at Yale Door and Window Solutions, School Street, Willenhall, West Midlands, WV13 3PW or the online registration form has been correctly completed in full at [www.yaledws.co.uk](http://www.yaledws.co.uk) within 14 days of the doors and windows being fitted.
- Doors and/or windows are securely closed, deadlocked with the key and the key removed from the cylinder lock, and not in the night vent position.
- Yale approved British standards security compliant (PAS11 for windows, PAS24 for doors) hinges and handles are fitted to the windows and doors.
- Yale approved Kite marked cylinders are fitted to all doors.
- Yale door and/or window locks have been installed and adjusted in accordance to Yale's installation fitting instructions.
- All of Yale door and/or window locks and moving components (locks, handles and hinges) should be kept free of dirt and should be lubricated twice yearly at equal intervals by the registrant with light machine oil.
- In the unlikely event of a break-in whereby a Yale door and/or window lock has been subject to a manual intervention and forced entry have been gained, the registrant shall contact the registrants door and window installer and provide the installer with full details of the forced entry and the relevant crime number issued by the local Police Force within 14 days of the forced entry.
- The registrant's installer in conjunction with the original door and/or window manufacturer's service engineer accompanied by a fully qualified Yale Design Service Engineer will conduct a full investigation.
- If it is established that the doors and/or windows were manufactured, installed, correctly adjusted and maintained in accordance with Yale's instructions and service manual, Yale may at its sole discretion repay any insurance excess payable under your home contents policy, up to a maximum of £1,000.
- Proof of insurance excess and installation date is required to support your claim and to enable Yale to process any payment under this scheme.
- Only one claim shall be made per registrant during the guarantee period.
- This security guarantee excludes liability for forced entry from manual intervention through any double doors or French door applications and installations where any fixings for Yale products are not fixed firmly into steel, including mullion fixings. In addition to this both the master door and slave door must be secured independently with Yale shootbolts fitted at both the top and bottom of both doors and secured into the keeps.
- This security guarantee excludes liability for forced entry or manual intervention for exposed parts of the locking mechanism (lock, cylinder and keeps), however caused.
- The guarantee period shall be for a term of 10 years from the date of installation of the windows and/or doors incorporating Yale's security door and/or window locks and only the original registrant of the guarantee shall be able to enforce the rights under this guarantee.

The provisions contract (Right of the Third Party) 1999 shall be excluded.

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# Register online at [www.yaledws.co.uk](http://www.yaledws.co.uk) or complete and mail the form below

Name (Mr, Mrs, Miss, Ms) \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_ Telephone no. \_\_\_\_\_

Signature \_\_\_\_\_

Door/window supplier \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_ Telephone no. \_\_\_\_\_

### HOME DETAILS

House Type: Flat/Semi/Detached/Bungalow \_\_\_\_\_

Number of bedrooms \_\_\_\_\_

House age \_\_\_\_\_

Are all new doors and/or windows fitted with Yale products? Yes  No

Reason for replacing doors and/or windows \_\_\_\_\_

Date doors and/or windows fitted \_\_\_\_\_

YES NO

• Do all doors and/or windows open and close correctly and smoothly without jamming and rubbing on the frame?

• When the doors and/or windows are open and the handle is turned, do they move easily and fully?

• Are all the screws attached to the doors and/or windows present and fully engaged?

• Are the doors and/or windows, including the hardware components free of physical damage (crack, chips, etc)?

• Maintenance: All moving components of doors and/or windows (i.e. locks, handles and hinges) must be kept free of dirt and lubricated by the registrant with an appropriate oil based lubricant at twice yearly intervals.

Yale's security guarantee is only valid for doors and/or windows hardware correctly fitted, adjusted and maintained in accordance to Yale's installation instructions.

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